

ORGANISATION

Hutt City Council, New Zealand

ISSUE

One of our outdoor pools was due to be re-built and the working party needed information to compare what type of facility Hutt City could build.

HOW DID YARDSTICK HELP?

What information did Yardstick provide?

The information from the previous 3 years of Yardstick was used to compare current facility with different types of facilities the working party was interested in. This information was used for analysis work on the potential cost of running and admissions targets for 3 different scenarios.

What did this indicate about your service?

We had an opportunity to do a different outdoor pool facility in Hutt City.

How was that helpful?

We had a one stop shop for us to be able to compare information which was in a similar format. No need to contact multiple people and decipher differing information.

How did you use the Yardstick information to make changes?

It allowed the working party and councillors to narrow down the options for the new facility.

What has the outcome been?

The project is still on-going and the council will make a final decision by mid 2009.